



RETURN FORM

FIRST NAME

LAST NAME

ORDER N

ORDER DATE

QTY	ITEM CODE	SIZE	REASON CODE

REASON CODE

- [1] FITS SMALLER THAN EXPECTED
- [2] FITS LARGER THAN EXPECTED
- [3] LOOK DIFFERENT THAN IMAGE ON SITE
- [4] FAULTY

- [5] PARCEL DAMAGED
- [6] INCORRECT ITEM RECEIVED
- [7] ORDERED MORE THAN ONE SIZE

RETURN PROCEDURE

1. Please fill this form and send it to service@karpos-outdoor.com
2. Print it and send it back together with the items that you would like to return to:

MANIFATTURA VALCISMON SPA
VIA MARCONI G. 81/83
32030 FONZASO BL ITALIA

Please note: that the shipping costs have to be paid by the sender.

3. Once the package has been received and checked by Karpos returns department, your refund will be processed after 4/5 working days.
4. If you need help, please contact our customer service at: service@karpos-outdoor.com

EXCHANGES

We are currently unable to facilitate exchanges. Please send back the unwanted item for a refund, and place a new order for the correct item.